Link for consumer call data: <https://catalog.data.gov/nl/dataset/consumer-complaint-database>

Link for unsupervised techniques for text\_summarization: <https://pkghosh.wordpress.com/2019/06/27/six-unsupervised-extractive-text-summarization-techniques-side-by-side/#:~:text=other%20random%20thoughts-,Six%20Unsupervised%20Extractive%20Text%20Summarization%20Techniques%20Side%20by%20Side,important%20usages%20of%20text%20summarization.>